

To: All Broker Contacts
All Company Contacts
Lloyd's Managing Agents
Market Repository Contacts
Software Providers

Date: 25 July 2016

Reference: 2016/073

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market communication

RE: SYSTEM AVAILABILITY FRIDAY 5 AUGUST TO SUNDAY 11 SEPTEMBER 2016

Xchanging would like to inform customers that, due to scheduled maintenance, system environments will be unavailable as follows:

- Saturday 6 August Training & Testing All Day No service available
- Sunday 7 August Training & Testing All Day No service available
- Saturday 3 Sept Training & Testing All Day No service available
- Sunday 4 Sept Training & Testing All Day No service available
- Saturday 10 Sept Production All Day No service available
- Sunday 11 Sept Production All Day No service available

Training and Testing will be available between Monday 5 September and Friday 9 September but the environment will have been upgraded ahead of the implementation into Production planned on 10-11 September.

Please note: Production data delivery and Message Distribution Service **will be affected**. They will run on Friday 9 September instead of Saturday 10 September.

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Summary of the Changes

This release introduces service enhancements to a number of services including the following:

1. Write Back CR19

Enhancement of the Writeback service to improve performance of the Notify and Retrieve services by:

- Excluding the list of documents under Misc/Hist folder from IMR document metadata in Write Back Notify/Retrieve response messages.
- Including the Parent folder name information for IMR document metadata in Write Back Notify/Retrieve response messages.

2. Production Fixes.

Should you have any questions regarding this communication please contact the Xchanging Service Desk, contact details as above.

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HEAD OF SERVICE
XCHANGING INSURANCE SECTOR